

# E D RULES CONSULT – TOURISM TERMS AND CONDITIONS POLICY

## 1. Introduction

Welcome to E D Rules Consult, a trusted tourism and consultancy service in Ghana dedicated to providing authentic, safe, and culturally enriching travel experiences.

These Terms and Conditions govern your participation in any program, activity, or tour organized by E D Rules Consult (hereafter referred to as “the Company”). By signing this agreement or making a payment, you acknowledge that you have read, understood, and agree to comply with these terms in full.

Our mission is to ensure that every tourist enjoys Ghana’s vibrant culture, scenic beauty, and warm hospitality while contributing positively to local communities.

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## 2. Booking and Payment

- All bookings must be completed through authorized E D Rules Consult representatives or our official website.
  - A participation fee of USD 400 – 500 applies per tourist, depending on the chosen package.
  - To secure a reservation, tourists must make an initial deposit of at least 50% of the total fee. The balance must be paid no later than 10 days before the commencement of the tour.
  - Payments can be made via debit/credit card, bank transfer, or other approved methods communicated by the Company.
  - Failure to complete payment within the specified time may result in automatic cancellation of the booking.
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## 3. Refund and Cancellation Policy

- 50% Refund: If a tourist cancels participation within 15 days of signing this agreement and has not yet arrived in Ghana, 50% of the total amount paid will be refunded.
  - Non-Refundable After 30 Days: After 30 days of signing, all payments become strictly non-refundable.
  - Cancellations due to emergencies (such as illness or family bereavement) may be reviewed individually, subject to documentary evidence.
  - Refunds, where applicable, will be processed within 14 business days and issued through the original payment method.
  - If E D Rules Consult cancels a program due to unforeseen circumstances, a full or partial refund may be issued or an alternative tour date offered.
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## **4. Tour Participation**

- Tourists will be grouped in teams of up to 10 people for a more personalized and interactive experience.
  - Participants are required to provide accurate and truthful information at all times.
  - E D Rules Consult reserves the right to deny participation to anyone providing false details or violating immigration laws.
  - Tourists must comply with Ghana's immigration and customs regulations.
  - Any costs arising from visa denial, deportation, or legal infractions are the sole responsibility of the tourist.
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## **5. Health, Safety, and Medical Conditions**

- All participants must be in reasonably good health to participate in physical activities such as walking tours, hiking, or community visits.
  - Tourists must inform the Company of any medical conditions, allergies, or special dietary needs prior to arrival.
  - Tourists are advised to obtain comprehensive travel health insurance that covers medical treatment, evacuation, and trip cancellation.
  - Safety briefings will be provided at the start of each tour, and all participants are required to follow instructions from tour leaders and guides.
  - E D Rules Consult shall not be held responsible for medical costs, injuries, or health-related issues occurring during the trip unless directly caused by proven negligence of the Company.
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## **6. Accommodation and Meals**

- Accommodation provided will range from 2 to 4-star rated hotels, lodges, or guesthouses, depending on the package chosen.
  - Each accommodation partner is carefully selected for cleanliness, comfort, and security.
  - Meals included in the package will feature local Ghanaian dishes and continental options.
  - Tourists with dietary restrictions (vegetarian, halal, allergies, etc.) must notify the Company at least 7 days before arrival.
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## **7. Transportation and Logistics**

- The Company provides reliable and air-conditioned ground transportation for all scheduled activities.
  - E D Rules Consult will not be liable for delays caused by weather, traffic, road conditions, or third-party service providers.
  - Any unscheduled travel or private detours requested by the tourist will incur additional charges.
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## **8. Code of Conduct and Cultural Awareness**

- Tourists are expected to respect local customs, traditions, and dress codes.
  - Offensive, aggressive, or culturally insensitive behavior toward locals, staff, or other tourists will not be tolerated.
  - The use of drugs or illegal substances is strictly prohibited.
  - E D Rules Consult reserves the right to dismiss any participant from a tour for misconduct, without refund.
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## **9. Environmental and Community Responsibility**

- E D Rules Consult promotes eco-friendly and sustainable tourism.
  - Tourists are encouraged to avoid littering, minimize plastic use, and support local artisans and community markets.
  - Proceeds from donations made by tourists go toward supporting rural education, providing clean water, and improving living conditions in less privileged communities.
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## 10. Photography and Media

- Tourists may take photographs for personal use but must seek consent before photographing local people or sacred sites.
  - E D Rules Consult may occasionally photograph or record tours for promotional purposes; by participating, you grant permission for your image to be used unless you opt out in writing.
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## 11. Emergencies and Liability

- The Company maintains partnerships with local emergency services for quick response in case of incidents.
  - E D Rules Consult shall not be liable for:
    - Personal injuries, illness, or loss of property during the tour.
    - Natural disasters, accidents, or political unrest beyond the Company's control.
    - Missed flights, visa issues, or delays caused by external agencies.
  - Tourists participate at their own risk and are encouraged to maintain appropriate insurance coverage.
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## 12. Force Majeure

E D Rules Consult shall not be held liable for failure to perform any obligation due to circumstances beyond its control, including but not limited to natural disasters, pandemics, wars, strikes, or government restrictions.

In such cases, the Company may offer rescheduling or partial refunds as deemed reasonable.

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## 13. Privacy and Data Protection

- Personal information collected during the booking process will be used solely for administrative and safety purposes.
- E D Rules Consult will not share your data with third parties without consent, except as required by law or government regulation.

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## 14. Governing Law and Dispute Resolution

These Terms and Conditions are governed by the laws of the Republic of Ghana.

Any disputes arising shall first be resolved amicably through negotiation or mediation before legal action is pursued in a competent Ghanaian court.

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## 15. Acknowledgment and Declaration

By signing below, the Tourist confirms that they have read, understood, and agree to abide by the terms and conditions set forth by E D Rules Consult.

They also acknowledge that they are participating voluntarily and accept full responsibility for their personal safety and behavior during the trip.

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### SIGNATURES

Tourist's Full Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

E D Rules Consult Country Manager: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_